



Congrats!

to the Maddie's Fund® & Petfinder.com Customer Service Award Winners!

Maddie's Fund provided 70 prizes totaling \$50,000 to shelters and rescues in 42 states through the customer service awards program for Petfinder.com members. 60 agencies (out of 100 contacted) provided helpful and prompt email responses or immediate (live operator) information about pet inquiries and received prizes of \$500 each. Ten out of 14 provided a positive shelter experience to "secret adopters" and received \$2,000 each.

Best practices information gleaned from the award program is posted on the Maddie's Fund website.

For more about the awards program, go to the Maddie's Fund website and look under Special Projects.

Watch for our second awards program coming next year!



www.maddiesfund.org

2009 Customer Service Award Winners

Abbys Angels, NY
Adopt a Greyhound Atlanta Inc., GA
Adopt-A-Dog, IN
Adopt-A-Pet, WA
Alaskas Extended Life Animal Sanctuary, AK
All 4 Animals Rescue, IN
Animal Adoption Foundation, OH
Animals Need Help of Bear Lake, ID
Athens Area Humane Society, GA
Athens Canine Rescue, GA
Athens County Dog Shelter, OH
AuCaDo Australian Cattle Dog Rescue Ohio
Brighter Future Rescue, ID
Brookings Regional Humane Society Inc., SD
Cape-Atlantic C.A.T.S., NJ
Carthage Humane Society, MO
Cedar City Animal Control, UT
Chester's Place, SD
City of Columbia Animal Shelter, SC
City of Farmers Branch Animal Services, TX
City of Vicksburg Animal Shelter, MI
City/County Animal Shelter, WY
Coast to Coast Dachshund Rescue, CT

Community Animal Welfare Society (CAWS), UT
Country Animal Haven, Inc., WI
Elk County Humane Society, PA
Elmsford Animal Shelter, NY
Enid S.P.C.A., OK
Forever Pets Inc., FL
Friends of the Four-Legged and Furry, WV
Fulton County Animal Services, GA
Good Karma Rescue, VT
Gorges Greyhounds, NY
Hermitage Cat Shelter, AZ
Homeward Bound K-9s, AR
Hope for Animals Cat Shelter of Bellingham, MA
Hugoton Animal Shelter, KS
Humane Society of Saline County, AR
Humane Society Silicon Valley, CA
Knox County Humane Society, OH
Leavenworth Animal Welfare Society Inc., KS
Minnesota Valley Humane Society, MN
Miss Allis Rescue, TN
N.E.W. Animal Protection League, WA
Needy Paws Animal Shelter, AR
North County Animal League, VT
Northern New England Dog Rescue, VT

Ohio County Animal Shelter, KY
Panhandle Humane Society, NE
Parsippany Animal Control & Animal Shelter, NJ
PAWSitive Changes, OR
Rags To Riches Cat Rescue, NC
Randolph County Animal Shelter, AL
S.O.L.A.S. c/o Council Bluffs Animal Shelter, IA
Saints Of The West, NV
Sarges Animal Rescue Foundation, NC
Smithfield Animal Control, RI
Somerset Humane Society, ME
South Pacific County Humane Society, WA
Southern Maine Pit Bulls, ME
St. Bernard Parish Animal Control Center, LA
Starke County Humane Society, IN
Summit County Animal Shelter, CO
Tallahassee Animal Service Center (ASC), FL
The Little Pink Shelter, CT
Washington Humane Society, DC
West Suburban Humane Society, IL
Whiskers Animal Benevolent League, NY
Wholly Cats, OR
Wild Cat Foundation, LA